

H. Dan O'Hair

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General Data

Born: Dimmitt, Texas (April 2, 1953)
Married: Mary John Cherry (July 12, 1980)
Children: Erica Leigh (April 23, 1985) & Jonathan Daniel (August 12, 1990)
Health: Excellent

Education

<u>Degree</u>	<u>Institution</u>	<u>Major</u>	<u>Date</u>
Ph.D.	University of Oklahoma	Communication	1982
M.A.	Texas Tech University	Speech Communication	1979
B.A.	Texas Tech University	Speech Communication	1978

Professional Experience

2000-present	Professor	University of Oklahoma
1994-2000	Professor & Chair	University of Oklahoma
1993-94	Professor & Chairperson	Texas Tech University
1989-1993	Associate Professor & Chairperson	Texas Tech University
1988-1989	Associate Professor	New Mexico State University
1985-1988	Assistant Professor	New Mexico State University

1982-1985	Assistant Professor	Texas Christian University
1979-1982	Graduate Assistant	University of Oklahoma
1978-1979	Teaching Assistant	Texas Tech University

Books

Scholarly Volumes (N = 8)

- O'Hair, D., & Heath, R. (Eds.). (under contract). *Handbook of risk and crisis communication*. Mahwah, NJ: Lawrence Erlbaum.
- Wright, K. B., Sparks, L., & O'Hair, D. (In press). *Issues in health communication*. Boston: Blackwell.
- O'Hair, D., Heath, R., Ayotte, K., & Ledlow, G. (Eds.). (In press). *Terrorism: Communication and rhetorical perspectives*. Cresskill, NJ: Hampton Press.
- O'Hair, D., Kreps, G., & Sparks, L. (Eds.). (In press). *Handbook of communication and cancer care*. Cresskill, NJ: Hampton Press.
- Sparks, L., O'Hair, D., & Kreps, G., & (Eds.). (In press). *Cancer communication and aging*. Cresskill, NJ: Hampton Press.
- O'Hair, D., Heath, R., & Ledlow, G. (Eds.). (2005). *Community preparedness and response to terrorism: Communication and the media*. Greenwood, CT: Praeger.
- Kreps, G. L., & O'Hair, D. (Eds.). (1995). *Communication and health outcomes*. Norwood, NJ: Hampton Press.
- O'Hair, D., & Kreps, G. (Eds.). (1990). *Applied communication theory and research*. Hillsdale, NJ: Lawrence Erlbaum and Associates Publishers.

Textbooks (N = 7)

- O'Hair, D., Stewart, R., & Rubenstein, H. (2007). *A speaker's guidebook: Text and reference* (3rd Ed.). New York: Bedford/St. Martin's Press.
- O'Hair, D., Friedrich, G., & Shaver, L. D. (2005). *Strategic communication in business and the professions* (5th Ed.). Boston: Houghton Mifflin Company.
- O'Hair, D., Rubenstein, H., & Stewart, R. (2004). *A pocket guide to public speaking*. New York: Bedford/St. Martin's Press.

- O'Hair, D., O'Rourke, J., & O'Hair, M. J. (2001). *Business communication: A framework for success*. Cincinnati: South-Western Publishing Company.
- O'Hair, D., & Stewart, R. (1999). *Public speaking: Choices and challenges*. New York: Bedford St. Martin's Press.
- O'Hair, D., Friedrich, G., Wiemann, J., & Wiemann, M. (1997). *Competent communication (2nd Ed.)*. New York: St. Martin's Press.
- Goss, B., & O'Hair, D. (1988). *Communicating in interpersonal relationships*. New York: Macmillan Publishing Company.

Publications (N = 75)

- Becker, J., & O'Hair, D. (In press). Machiavellians' motives and organizational citizenship behavior. *Journal of Applied Communication Research*.
- O'Hair, M. J., O'Hair, D., Lee, P. R., & Averso, R. (In press). Strategic relationship management in school public relations. *Journal of School Public Relations*.
- Buchanan, M., Becker, J., & O'Hair, D. (In press). Strategic communication during marital relationship dissolution: Disengagement resistance strategies. *Communication Research Reports*.
- O'Hair, D., & Heath, R. (In press). Perspectives on risk and crisis communication. In D. O'Hair & R. Heath (Eds.), *Handbook of risk and crisis communication*. Mahwah, NJ: Erlbaum.
- O'Hair, D., Siriko, T., & Yuan, M. (In press). Risks in hospital settings: Employing geographic information systems in patient safety. In D. O'Hair & R. Heath (Eds.), *Handbook of risk and crisis communication*. Mahwah, NJ: Erlbaum.
- O'Hair, D., Cunningham, C., & Bruce, M. (In press). Approaching risks and crises from a strategic communication perspective. In D. O'Hair & R. Heath (Eds.), *Handbook of risk and crisis communication*. Mahwah, NJ: Erlbaum.
- O'Hair, D., & Sparks, L. (In press). Relational agency in life threatening illnesses. In K. Wright, & S. Moore, (Eds.), *Readings in health communication*. Mahwah, NJ: Lawrence Erlbaum.
- O'Hair, D., Heath, R., Ayotte, K., & Ledlow, G. (In press). Communication and rhetorical perspectives on terrorism. In D. O'Hair, R. Heath, K. Ayotte, & J. Ledlow (Eds.), *Terrorism: Communication and rhetorical perspectives*. Cresskill, NJ: Hampton Press.

- Heath, R., & O'Hair, D. (In press). Terrorism: From the eyes of the beholder. In D. O'Hair, R. Heath, K. Ayotte, & J. Ledlow (Eds.), *Terrorism: Communication and rhetorical perspectives*. Cresskill, NJ: Hampton Press.
- Miller, C., Matusitz, J., O'Hair, D., & Eckstein, J. (In press). The role of communication and the media in terrorism. In D. O'Hair, R. Heath, K. Ayotte, & J. Ledlow (Eds.), *Terrorism: Communication and rhetorical perspectives*. Cresskill, NJ: Hampton Press.
- Matusitz, J., & O'Hair, D. (In press). The role of the internet in terrorism. In D. O'Hair, R. Heath, K. Ayotte, & J. Ledlow (Eds.), *Terrorism: Communication and rhetorical perspectives*. Cresskill, NJ: Hampton Press.
- Ayotte, K., O'Hair, D., Ledlow, G., & Heath, R. (In press). Shifting paradigms and new directions for managing terrorism In D. O'Hair, R. Heath, K. Ayotte, & J. Ledlow (Eds.), *Terrorism: Communication and rhetorical perspectives*. Cresskill, NJ: Hampton Press.
- O'Hair, D. (In press). Understanding provider/patient communication in the context of cancer control. In D. O'Hair, L. Sparks, & G. Kreps (Ed.), *Handbook of communication and cancer care*. Cresskill, NJ: Hampton Press.
- Villagran, M., Jones, L., & O'Hair, D. (In press). Agency-identity theory in cancer care. In D. O'Hair, L. Sparks, & G. Kreps (Ed.), *Handbook of communication and cancer care*. Cresskill, NJ: Hampton Press.
- Ledlow, G., Moore, S., & O'Hair, D. (In press.). System-environment effects in the delivery of cancer care. In D. O'Hair, L. Sparks, & G. Kreps (Ed.), *Handbook of communication and cancer care*. Cresskill, NJ: Hampton Press.
- O'Hair, D. (In press.). Identifying research traditions appropriate for cancer care and communication In D. O'Hair, L. Sparks, & G. Kreps (Ed.), *Handbook of communication and cancer care*. Cresskill, NJ: Hampton Press.
- Becker, J. A. H., Halbesleben, J., & O'Hair, D. (2005). Defensive communication and burnout in the workplace: The mediating role of leader-member exchange. *Communication Research Reports*, 22, 145-152.
- O'Hair, D., Sparks, L., & Thompson, S. (2005). Negotiating cancer care through agency. In E. B. Ray (Ed.), *Health communication in practice: A case study approach* (pp. 81-94). Mahwah, NJ: Erlbaum.
- Scholl, J., & O'Hair, D. (2005). Uncovering beliefs about deceptive communication. *Communication Quarterly*, 53, 377-399.
- O'Hair, D., Scannell, D., & Thompson, S. (2005). Agency through narrative: Patients managing cancer care in a challenging environment. In L. Harter, P. Japp, & C. Beck

- (Eds.), *Narratives, health, and healing: Communication theory, research, and practice* (pp. 413-432). Mahwah, NJ: Erlbaum.
- O'Hair, D., & Heath, R. (2005). Conceptualizing communication and terrorism. In D. O'Hair, R. Heath, & J. Ledlow (Eds.), *Community preparedness, deterrence, and response to terrorism: Communication and terrorism* (pp. 1-12). Westport, CT: Praeger.
- O'Hair, D., Heath, R., & Becker, J. (2005). Toward a paradigm of managing communication and terrorism. In D. O'Hair, R. Heath, & J. Ledlow (Eds.), *Community preparedness, deterrence, and response to terrorism: Communication and terrorism* (pp. 307-327). Westport, CT: Praeger.
- O'Hair, D. (2004). Measuring risk/crisis communication: Taking strategic assessment and program evaluation to the next level. *Risk and crisis communication: Building trust and explaining complexities when emergencies arise* (pp. 5-10). Washington, DC: Consortium of Social Science Associations.
- Wine, C. J., & O'Hair, D. (2004). Factors which influence physicians to join labor unions. *Journal of the Oklahoma State Medical Association*, 97, 114-117.
- Ledlow, G. R., O'Hair, D., & Moore, S. D. (2003). Predictors of communication quality: The patient, provider and nurse call center triad. *Health Communication*, 15, 431-455.
- O'Hair, D., Villagran, M., Wittenberg, E., Brown, K., Hall, T., Ferguson, M., & Doty, T. (2003). Cancer survivorship and agency model (CSAM): Implications for patient choice, decision making, and influence. *Health Communication*, 15, 193-202.
- O'Hair, D. (2003). Research traditions in provider-consumer interaction: Implications for cancer care. *Patient Education and Counseling*, 50, 5-8.
- Moore, S. D., O'Hair, D., & Ledlow, G. (2002). The effects of health delivery systems and self-efficacy on patient compliance and satisfaction. *Communication Research Reports*, 19, (4) 362-371.
- O'Hair, D. (2000). Introduction to forum. *Journal of Applied Communication Research*, 28, 164-165.
- Ulijn, J., O'Hair, D., Weggeman, M., Ledlow, G. R., & Hall, H. T. (2000). Innovation, corporate strategy, and cultural context. *Journal of Business Communication*, 37, 293-316.
- Wright, K. B., & O'Hair, D. (1999). Seeking and resisting compliance: Selection and evaluation of tactics in a simulated college student drinking context. *Communication Research Reports*, 16 (3), 266-275.

- O'Hair, D., & O'Hair, M. J. (1996). Implications of communication theory for field-based experiences. In J. McIntyre, & D. Byrd (Eds.), *Teacher Education Yearbook IV* (pp. 211-218). Thousand Oaks, CA: Corwin Press.
- O'Hair, M. J., & O'Hair, D. (1996). Connecting field experiences through communication. In J. McIntyre, & D. Byrd (Eds.), *Teacher Education Yearbook IV* (pp. 161-168). Thousand Oaks, CA: Corwin Press.
- O'Hair, D., Allman, J., & Moore, S. (1996). A cognitive-affective model of relational expectations in the provider-patient context. *Journal of Health Psychology, 1*, 307-322.
- McNeilis, K. S., Thompson, T., & O'Hair, D. (1995). Implications of relational communication for therapeutic discourse. In G. H. Morris, & G. Chenail (Eds.), *Talk of the clinic* (pp. 291-313). Hillsdale, NJ: Lawrence Erlbaum Associates.
- Kreps, G., O'Hair, D., & Clowers, M. (1995). Communication and health. In G. Kreps, & D. O'Hair, (Eds.). *Communication and health outcomes* (pp. 5-18). Norwood, NJ: Hampton Press.
- Allman, J., O'Hair, D., & Stewart, R. (1994). Communication and aging: A study of the effects of cohort-centrism and perceived decoding ability on communication competence and communication satisfaction. *Communication Quarterly, 42*, 363-378.
- Kreps, G., O'Hair, D., & Clowers, M. (1994). The influence of human communication on health outcomes. *American Behavioral Scientist, 38*, 248-256.
- O'Hair, D., & Cody, M. J. (1994). Deception. In W. Cupack & B. Spitzburg (Eds.). *The darkside of interpersonal communication* (pp. 181-214). Hillsdale, NJ: Lawrence Erlbaum and Associates.
- Koeppel, L. B., Montagne-Miller, Y., O'Hair, D., & Cody, M. J. (1993). Friendly? Flirting? Wrong! In P. J. Kalbfleisch (Ed.), *Trends in interpersonal communication* (pp. 13-32). Hillsdale, NJ: Lawrence Erlbaum Associates.
- O'Hair, D., & McNeilis, K. (1993). Advocates for the elderly patient: A case of mutual influence. In E. B. Ray (Ed.), *Case studies in health communication* (pp. 61-73). Hillsdale, NJ: Lawrence Erlbaum Associates.
- Patterson, B. R., & O'Hair, D. (1992). Relational reconciliation: Toward a more comprehensive model of relational development. *Communication Research Reports, 9*, 119-127.
- O'Hair, M. J., & O'Hair, D. (1992). A model of strategic principal communication during performance appraisal interviews. *Journal of Research for School Executives, 2*, 13-22.

- O'Hair, M. J., Cody, M. J., & O'Hair, D. (1991). The impact of situational dimensions on compliance-resisting strategies: A comparison of methods. *Communication Quarterly*, 39, 226-240.
- Kreps, G., Frey, L., & O'Hair, D. (1991). Applied communication research: Scholarship that can make a difference. *Journal of Applied Communication Research*, 19, 71-87.
- O'Hair, D., & Allman, J., & Gibson, L. (1991). Nonverbal communication and aging. *Southern Communication Journal*, 56, 147-160.
- Jones, M. A., & O'Hair, D. (1990). The relationship between simulated vocal cues and student's attraction toward female instructors. *Speech Communication Annual*, 4, 41-54.
- O'Hair, D., & Kreps, G., & Frey, L. (1990). Conceptual issues. In D. O'Hair, & G. Kreps (Eds.), *Applied communication theory and research* (pp. 3-22). Hillsdale, NJ: Lawrence Erlbaum and Associates Publishers.
- Frey, L., O'Hair, D., & Kreps, G., (1990). Applied communication methodology. In D. O'Hair, & G. Kreps (Eds.), *Applied communication theory and research* (pp. 23-56). Hillsdale, NJ: Lawrence Erlbaum and Associates Publishers.
- Behnke, R., O'Hair, D., & Hardman, A. (1990). Audience analysis systems in public relations and marketing campaigns. In D. O'Hair, & G. Kreps (Eds.), *Applied communication theory and research* (pp. 203-221). Hillsdale, NJ: Lawrence Erlbaum and Associates Publishers.
- O'Hair, D., Cody, M., Chen, E., & Wang, X. (1990). Vocal stress and deception detection among Chinese. *Communication Quarterly*, 38, 158-169.
- O'Hair, D. (1989). Dimensions of relational communication and control during physician and patient interactions. *Health Communication*, 1, 97-116.
- Scott, J., & O'Hair, D. (1989). Composite audience profile in public relations research. In C. Botan & V. Hazelton (Eds.), *Public relations theory* (pp. 203-219). Lawrence Erlbaum & Associates Publishers.
- O'Hair, D., Cody, M., Goss, B., & Krayner, K. (1988). The effect of gender, deceit orientation and communicator style on macro-assessments of honesty. *Communication Quarterly*, 36, 77-93.
- O'Hair, D. (1988). Applying relational communication research to applied contexts: Current status and future directions. *Southern Speech Communication Journal*, 52, 317-330.
- O'Hair, M., O'Hair, D., & Wooden, S. (1988). Enhancement of listening skills as a prerequisite to improved study skills. *Journal of the International Listening Association*.

- O'Hair, D., & Patterson, B. (1988). Advances in interpersonal communication research: An introduction. In D. O'Hair & B. Patterson (Eds.), *Advances in interpersonal communication research*. Las Cruces: Communication Resources Center.
- Worobey, J., O'Hair, D., O'Hair, M. (1987). Pediatrician-patient-parent communication: A descriptive analysis. *Language and Communication, 17*, 293-301.
- O'Hair, D., O'Hair, M., Southward, M., & Krayner, K. (1987). Patient compliance and physician communication. *Journal of Compliance in Health Care, 2*, 125-128.
- O'Hair, D., & Cody, M. (1987). Gender and vocal stress differences during truthful and deceptive information sequences. *Human Relations, 40*, 1-14.
- O'Hair, D., & Cody, M. (1987). Machiavellian beliefs and social influence. *The Western Journal of Speech Communication, 51*, 279-303.
- Watson, W.E., O'Hair, D., & Behnke, R.R. (1987). Self-awareness and self-statements as predictors of communication apprehension. *Journal of Northwest Communication Association, 15*, 45-51.
- O'Hair, D. (1986). Patient preferences for physician persuasion strategies. *Theoretical Medicine, 7*, 147-164.
- Cody, M., Greene, J., Marston, P., O'Hair, D., Baaske, K., & Schneider, M. (1986). Situational perceptions of message strategy selection. In M. L. McLaughlin (Ed.), *Communication Yearbook 9*, (pp. 390-420). Beverly Hills: Sage.
- Goss, B., O'Hair, D., Neuliep, J. (1985). Reduced conversational memory as a function of negative arousal: A preliminary report. *Communication Research Reports, 2*, 202-205.
- O'Hair, D., Cody, M., & Behnke, R. (1985). Communication apprehension and vocal stress as indices of deception. *The Western Journal of Speech Communication, 49*, 286-300.
- Behnke, R., King, P., & O'Hair, D. (1985). Video robotics: A new interactive technology for education and training. *Educational Technology, 25*, 7-11.
- Greene, J., O'Hair, D., Cody, M., & Yen, C. (1985). Planning and control of behavior during deception. *Human Communication Research, 11*, 335-364.
- Behnke, R., & O'Hair, D. (1984). Applications of high technology to communication instruction. *Central States Speech Journal, 35*, 171-177.
- O'Hair, D. (1984). Using video to train medical interviewers. *Biomedical Communications, 12*, 25-27.

- Krayer, K., O'Hair, M., O'Hair, D., & Furio, B. (1984). Applications of cognitive restructuring in the treatment of communication apprehension: Perceptions of task and context coping strategies. *Communication, 13*, 67-80.
- O'Hair, D., Behnke, R., & King, P. (1983). Age-related patient preferences for physician communication behavior. *Educational Gerontology, 9*, 147-158.
- Cody, M., & O'Hair, D. (1983). Nonverbal communication and deception: Differences in deception cues due to gender and communication dominance. *Communication Monographs, 50*, 175-192.
- McLaughlin, M., Cody, M., & O'Hair, D. (1983). The management of failure events: Some contextual determinants of accounting behavior. *Human Communication Research, 9*, 208-224.
- O'Hair, D., Cody, M., & McLaughlin, M. (1981). Prepared lies, spontaneous lies, machiavellianism, and nonverbal communication. *Human Communication Research, 7*, 325-339.

Research In Progress

- “The Influence of Message Framing on Perceptions of Managed Care.” (With Melinda Villagran)
- “The Effects of Argumentativeness and Verbal Aggressiveness on Critical Thinking Skills.” (With Peggy Lerner)

Grants and Contracts

- “Website Communication.” Blackbird Technologies. 2005-2007. \$500,000. (Co-PI)
- “Department of Defense Joint Course in Communication.” Armed Forces Information Service, DoD, 2001-2002. PI (\$1.1 million)
- “Instructional Computing Grant.” College of Arts and Sciences, University of Oklahoma, 2000. (w/ Callahan, Burns, Morris, Pierro, & Emmers) (\$22,500).
- “Department of Defense Joint Course in Communication.” Armed Forces Information Service, DoD, 1997-2001. (\$2.5 million)
- “Communication Experimental Research Laboratory: Phase II.” University of Oklahoma Research Council, 1997-98. (\$24,402)

“Communication Experimental Research Laboratory: Phase I.” University of Oklahoma Research Council, 1995-96. (\$58,000)

“Development of Communication Competency in the Basic Communication Course.” CAPCO Publishing Company, 1995-98 (\$30,000)

“AFIS Short Course.” Department of Defense, 1994-1995 (\$280,000)

“Basic Courses Program Development.” Burgess International, 1993-1995. (\$28,000)

“Development of a Comprehensive Framework for Business Communication.” HarperCollins Publishing Company, 1992. (\$20,000)

“Summer Research Assistant Grant.” Graduate School, Texas Tech University, 1990. (\$800)

“A Competency Approach to Human Communication.” St. Martin’s Press, 1989. (\$14,000)

“Subscriber Survey.” Las Cruces TV Cable, 1988-89. (\$1800)

"Strategic Planning for the 1990s." University Library, New Mexico State University, 1988. (\$4600)

“Strategic Communication for Business and the Professions.” Houghton Mifflin Publishing Company, 1988. (\$4500)

"Subscriber and Non-subscriber Survey." Las Cruces TV Cable, 1988. (\$1600).

"Analysis of Audience Responses to Local 6:00 Nightly Newscasts." KVIA-TV, El Paso, Texas and Communication Resources Center, NMSU, 1987. (\$4100)

"Employment Interviewing." First National Bank, Las Cruces, New Mexico, 1987. (\$1050)

"Managerial Communication." University Library, New Mexico State University, 1987. (\$1800)

"Managerial Audit." University Library, New Mexico State University, 1987. (\$960)

"An Analysis of Vocal Stress During Formal and Informal Communication Contexts." New Mexico State University Arts and Sciences Research Center, 1986. (\$4582)

"Detecting Deception with the Psychological Stress Evaluator." Texas Christian University Research Foundation, 1982. (\$2500)

Editorships

Editor, *Journal of Applied Communication Research*, 1999-2002.

- Associate Editor, *Communication Studies*, 2006-present. (William Benoit, Editor)
- Editorial Board, *Journal of Communication*, 2005-present. (Michael Pfau, Editor)
- Associate Editor, *Health Communication*, 1987-present. (Teresa Thompson, Editor)
- Editorial Board, *Communication Education*, 2005-present. (Pat Kearney, Editor).
- Editorial Board, *Journal of Applied Communication Research*, 2005-present. (Tim Sellnow, Editor)
- Editorial Board, *Communication Research Reports*, 2005-present. (Lisa Sparks, Editor)
- Editorial Board, *Journal of Intercultural Communication Research*, 2004-present. (James Neulip, Editor)
- Editorial Board, *Communication Quarterly*, 2004-present. (Jerry Allen, Editor)
- Associate Editor, *Communication Studies*, 2002-2005. (Jim Query, Editor)
- Editorial Board, *Communication Monographs*, 2001-2004. (Frank Boster, Editor)
- Editorial Board, *Western Journal of Communication*, 2001- 2004. (Dan Canary, Editor)
- Editorial Board, *Journal of Applied Communication Research*, 2002-2005. (Joann Keyton, Editor)
- Editorial Board, *Journal of Intercultural Communication Research*, 2001-2004. (James McCroskey, Editor)
- Editorial Board, *Communication Monographs*, 1998-2001. (Michael Beatty, Editor)
- Associate Editor, *Communication Studies*, 1998-2001. (Paul Mongeau, Editor)
- Associate Editor, *Communication Education*, 1996-1999. (Ruth Ann Clark, Editor)
- Editorial Board, *Journal of Business Communication*, 1998-1999. (Kitty Locker, Editor)
- Editorial Board, *Communication Research Reports*, 1994-1999. (Jerry L. Allen, Editor)
- Editorial Board, *Journal of Business Communication*, 1994-1997. (John Sherblom, Editor)
- Editorial Board, *Communication Research Reports*, 1994-1995. (James McCroskey, Editor)
- Associate Editor, *Southern Communication Journal*, 1993-1996. (Andrew King, Editor).
- Associate Editor, *Communication Research Reports*, 1992-1994. (Melanie Booth-Butterfield, Editor).

Associate Editor, Applied Communication Publication Series, Speech Communication Association, 1990-1995. (Gary Kreps, Editor)

Associate Editor, *Southern Communication Journal*, 1990-1993. (Keith Erickson, Editor).

Executive Editor, *Successful Communication*. Las Cruces: Communication Resources Center, 1986-1989.

Associate Editor, *Southwestern Mass Communications Journal*. 1988-89. (John Schweitzer, Editor)

Associate Editor, *Southern Speech Communication Journal*, 1987-1990. (Dale Leathers, Editor)

Co-Editor, *Advances in Interpersonal Communication Research*. Proceedings of the Interpersonal Communication Interest Group, Western Speech Communication Association, 1988.

Guest Editor, "Applied Communication in Relational Contexts." *Southern Speech Communication Journal*, Vol. 52, 4, 1988.

Associate Editor, *Southern Speech Communication Journal*, 1983-1986. (Martha Solomon, Editor)

Book Reviews

"Physician's Guide to Better Communication." By Barbara Sharf, Glenview, IL: Scott Foresman and company. Journal of Applied Communication Research, 1985, 13, 144-146.

ERIC

"The Evaluation and Prediction of Affective Response to Graduate Teaching Assistants' Classroom Communication." ED 209 699

Manuals and Workbooks

Instructor's Resource Manual for Strategic Communication in Business and the Professions (4th. Ed.). Boston: Houghton Mifflin, 2002. (with Tom Hall)

Instructor's Resource Manual for Strategic Communication in Business and the Professions (2nd. Ed.). Boston: Houghton Mifflin, 1995. (with Sonya Hopkins)

Instructor's Resource Manual for Strategic Communication in Business and the Professions.
Boston: Houghton Mifflin, 1992. (with Kelly McNeilis)

Interpersonal Communication Workbook. Edina, MN: Burgess International Group, 1990.

Powerful Leadership Through Communication. Las Cruces: Communication Resources Center,
1988.

Communicating in Interpersonal Relationships: Instructor's Manual. New York: Macmillan
Publishing Company, 1988. (Co-authored with Blaine Goss and Julie Ham)

Time Management. Las Cruces: Communication Resources Center, 1987.

Stress Management. Las Cruces: Communication Resources Center, 1987.

Managerial Communication. Las Cruces: Communication Resources Center, 1987.

Speech Counselors Executive Workbook. Dallas, Texas: Creative Communications Group,
1984. (Co-authored with Karl Krayer)

Convention Presentations

"Understanding the Ethical Implications of Physicians' Referral Patterns." Paper presented at
the National Communication Association convention, Miami, 2003.

"Reaching Out/Reaching In: Understanding the Roles of Communication in Cancer Care."
Paper presented at the National Communication Association convention, Miami, 2003.

"Choosing a Doctoral Program." Presentation at the National Communication Association
convention, Miami, 2003.

"Sick and Tired: The Effects of Framing and Self-Efficacy on Perceptions of Health
Organizations." Paper presented at the National Communication Association convention,
New Orleans, 2002. (Co-authored with Melinda Morris Villagran)

"Strategic Communication During Relationship Dissolution: Disengagement." Paper presented
at the National Communication Association convention, New Orleans, 2002. (Co-authored
with Merry C. Buchanan)

"Investigating the Influence of Critical Thinking Skills and Disposition on Argumentativeness
and Verbal Aggressiveness." Paper presented at the National Communication Association
convention, New Orleans, 2002. (Co-authored with Peggy J. Lerner)

"Cancer Advocacy and Liaison Model(C.A.L.M.): Implications for Patient Decision Making."
Paper presented at the National Communication Association convention, New Orleans, 2002.

(Co-authored with, Kenneth M. Brown, Timothy Doty, Monica Ferguson, Harry T. Hall, and Elaine M. Wittenberg)

- "Organizational Civility: Issues, Problems, and Solutions to Creating Environments of Civility in the Workplace." Paper presented at the National Communication Association convention, New Orleans, 2002. (Co-authored with David C. Kimmel and Susan J. Kimmel)
- "Global Outreach Through a Nontraditional Doctorate Degree." Presentation delivered at the Association for Continuing Higher Education, Birmingham, 2002. (Co-presented with James Pappas and Lee Williams)
- "Outstanding Health Communication Scholar: Gary L. Kreps." Presentation delivered at the International Communication Association convention, Washington, DC, 2001.
- "Teaching On-Line: Ideas and Challenges." Paper presented at the National Communication Association convention, Seattle, 2000.
- "Use it or lose it: A web-based approach to outcome assessment of communication education programs for working professionals." Paper presented at the International Communication Association convention, Acapulco, 2000.
- "Advances in Health Communication Research." Presentation delivered at the Western States Communication Association convention, Sacramento, 2000.
- "Community-Based Research Strategies." Presentation delivered at the National Communication Association convention, Chicago, 1999.
- "Compliance-Gaining and Resisting Strategies Among Different Types of College Student Drinkers." Paper presented at the National Communication Association convention, New York, 1998. (Co-authored with Kevin Wright)
- "Thinking About Lying: Intrapersonal Processing of the Deception Construct." Paper presented at the National Communication Association convention, New York, 1998. (Co-authored with Juliann Scholl)
- "The Effect of Managed Care on the Physician-Patient Relationship." Paper presented at the International Network of Personal Relationships convention, Norman, OK, 1998.
- "The Effects of Social Change Modeling for High-Risk Behaviors Among Teenage Drivers." Paper presented at the Eastern Communication Association convention, Sarasota, NY, 1998. (Co-authored with Ross Clarke and Scott Moore)
- "A Cognitive-Affective Model of Relational Expectations In the Provider-Patient Context." Paper presented at the International Communication Association convention, Chicago, 1996. (Co-authored with Joyce Allman and Scott Moore)

- “Shedding Light on Dale Leathers’ Contributions in Nonverbal and Applied Interpersonal Communication Research.” Paper presented at the National Communication Association convention, Chicago, 1997.
- “Patient Expectations of Communication within Managed Health Care Systems.” Paper presented at the Western Communication Association convention, Monterey, CA, 1997 (Co-authored with Scott Moore)
- “Extending the Theoretical Bases of Health Communication Research.” Western Communication Association convention, Monterey, CA, 1997 (Co-authored with Scott Moore, Melinda Morris, & Jerry Ledlow)
- “The Influence of Relational Expectations on Patient-Provider Communication.” Paper presented at the Eastern Communication Association convention, New York City, 1996. (TOP THREE PAPER; Co-authored with Scott Moore and Joyce Allman)
- “Relational Communication and Health Outcomes.” Paper presented at the International Communication Association convention, Sydney, Australia, 1994. (Co-authored with Gary Kreps and Marsha Clowers)
- “Communication Skills Development in Leadership Training.” Paper presented at the Southwest Association for Business Communication and Southwest Academy of Management convention, Dallas, 1994. (Co-authored with Karl Krayner)
- “Relational Dimensions Influencing Decisions about Deceptive Acts.” Paper presented at the Speech Communication Association convention, New Orleans, 1994. (Co-authored with Mike Cody)
- “Deception As A Business Communication Strategy?” Paper presented at the Association for Business Communication convention, Montreal, 1993.
- “Facilitating Transferable Skills in Business Communication Contexts.” Paper presented at the Southwest Association for Business Communication convention, 1993, New Orleans. (Co-authored with Karl Krayner and Mary J. O’Hair)
- “Deception as a Darkside of Interpersonal Communication.” Paper presented at the Western States Communication Association convention, 1993, Albuquerque. (Co-authored with Michael Cody)
- “Comprehensive Framework for Business Communication.” Paper presented at the Association for Business Communication convention, 1992, New Orleans.
- “Equivocal Communication: Future Directions.” Paper presented at the Western States Communication Association convention, 1992, Boise.

- “Communication and Aging: The Effects of Cohort-centrism and Perceived Decoding Ability on Communication Competence and Communication Satisfaction.” Paper presented at the Speech Communication Association convention, 1991, Atlanta. (Co-authored with Joyce Allman & Robert Stewart)
- "Detecting Deception: The Dark Side of Interpersonal Communication." Paper presented at the Western States Communication Association convention, 1991, Phoenix. (Co-authored with Michael Cody)
- "Nonverbal Communication and the Aging Process I: Preliminary Identification of Physiological, Cognitive, and Psychological Processes." Paper presented at the Speech Communication Association convention, 1990, Chicago. (Co-authored with Joyce Allman & Lea Gibson)
- "Theoretical Implications of Applied Communication Research." Paper presented at the Speech communication Association convention, 1990, Chicago. (Co-authored with Gary Kreps & Lawrence Frey)
- "Vocal Stress Differences Among Deceptive and Truthful Chinese Communicators." Paper presented at the Western Speech Communication Association convention, 1989, Spokane. (Co-authored with Michael Cody)
- "A Critical Analysis of Strategic Communication Research: Directions for Future Research and Application to Relational Reconciliation." Paper presented at the Western Speech Communication Association convention, 1989, Spokane. (Co-authored with Brian Patterson)
- "Principal Message Strategies and Teacher Stress." Paper presented at the International Communication Association convention, New Orleans, 1988. (Co-authored with Mary O'Hair & Darrell Willey)
- "The Effect of Gender and Communication Style on Macro-Assessments of Honesty." Paper presented at the International Communication Association convention, New Orleans, 1988. (Co-authored with Michael Cody, Blaine Goss & Karl Kraye)
- "The Challenge of Excellence." Paper presented at the International Management Council conference, El Paso, 1988.
- "Reconciliation Strategies in Interpersonal Communication Relationships: A Discovery and Link to Disengagement Methods." Paper presented at the International Communication Association convention, Montreal, 1987.
- "Managing Organizational Change for Peak Performance." Paper presented at the International Management Council conference, El Paso, 1987.

- "A Conversational Analysis of Reconciliation Strategies." Paper presented at the Western Speech Communication Association convention, Salt Lake City, 1987. (Co-authored with Karl Krayer)
- "The Pedagogical Implications of Behavioral Awareness, Anxiety and Encoding Ability in Public Speaking." Paper presented at the Western Speech Communication Association convention, Salt Lake City, 1987. (Co-authored with Julie Ham)
- "Perspectives on Health Communication Research: A Response to Competitive Papers on Symbols, Metaphors, and Message Patterns on Health Communication." Paper presented at the Speech Communication Association convention, Chicago, 1986.
- "Machiavellian Beliefs and Social Influence." Paper presented at the Western Speech Communication Association convention, Tucson, 1986.
- "Affective Communication in the Basic Course." Paper presented at the Western Speech Communication Association convention, Tucson, 1986.
- "An Examination of Relational Communication During Physician-Patient Interactions. Paper presented at the Speech Communication Association convention, Denver 1985.
- "Target Preferences and Intentions to Comply with Message Strategies in an Applied Setting." Paper presented at the Speech Communication Association convention, Denver, 1985.
- "The Science of Listening: An Information Processing Perspective." Paper presented at the Texas Speech Communication Association convention, Corpus Christi, 1985.
- "Situational Perceptions of Message Strategy Selection." Paper presented at the International Communication Association convention, Honolulu, 1985. (Top Three Paper) (Co-authored with Michael Cody, John Green, Peter Marston, and others)
- "Video Robotics." Paper presented at the International Communication Association convention, Honolulu, 1985. (Co-authored with Ralph Behnke & Paul King)
- "Improving Collegial Relations Among Speech Communication-Speech Pathology Faculty and Staff." Paper presented at the Southern Speech Communication Association convention, Winston-Salem, 1985.
- "Interactive Video Feedback During Medical Interviewing Training." Paper presented at the Speech Communication Association convention, Chicago, 1984.
- "Conceptual Foundations of Listening Courses." Paper presented at the Texas Speech Communication Association convention, Austin, 1984.

- "Cultural Differences as Predictors of Patient Preferences for Physician Communication Behavior.' Paper presented at the International Communication Association, San Francisco, 1984.
- "An Analysis of Vocal Stress During Truthful and Deceptive Information Sequences." Paper presented at the International Communication Association convention, San Francisco, 1984.
- "Applications of High Technology to Communication Instruction." Paper presented at the International Communication Association convention, San Francisco, 1984. (Co-authored with Ralph Behnke)
- "Vocal Correlates of Deception as Measured by Voice Stress Analysis." Paper presented at the Southern Speech Communication Association, Baton Rouge, 1984.
- "Nonverbal Communication and Deception: Deception Cues Due to Gender and Communication Dominance." Paper presented at the Speech Communication Association convention, Washington, DC, 1983. (Top 5 selection) (Co-authored with Michael Cody)
- "Age-Related Patient Preferences for Physician Communication Behavior." Paper presented at the Speech Communication Association convention, Washington, DC, 1983. (Top 3 selection) (Co-authored with Ralph Behnke and Paul King)
- "Health Beliefs and Receiver Apprehension as Predictors of Patient Preferences for Physician Communicator Style." Paper presented at the International Communication Association convention, Dallas, 1983. (Co-authored with Mary O'Hair and Ralph Behnke)
- "Applications of Cognitive Restructuring in the Treatment of Communication Apprehension: Perceptions of Task and Context Coping Strategies." Paper presented at the International Communication Association, Dallas, 1983. (Co-authored with Karl Krayner and Mary O'Hair)
- "Instructional Strategies Employing the Receiver Activity Package." Paper presented at the Texas Speech Communication Association, Houston, 1982.
- "The Impact of Intimacy, Rights to Resist, Machiavellianism and Psychological Gender on Compliance-Resisting Strategies: How Pervasive are Response Effects in Communication Surveys?" Paper presented at the International Communication Association convention, Boston, 1982. (Co-authored with Michael Cody)
- "The Management of Failure Events: Some Contextual Determinants of Accounting Behavior." Paper presented at the International Communication Association convention, Boston, 1982. (Co-authored with Margaret McLaughlin and Michael Cody)

- "The Evaluation and Prediction of Affective Response to Graduate Teaching Assistants' Classroom Communication." Paper presented at the Speech Communication Association, Anaheim, 1981. (Co-authored with Roger Babich)
- "The Effect of Stress Upon the Recall of Conversation." Paper presented at the International Communication Association, Minneapolis, 1981. (Co-authored with Blaine Goss)
- "Prepared Lies, Spontaneous Lies, Machiavellianism, and Nonverbal Communication." Paper presented at the Speech Communication Association convention, New York, 1980. (Co-authored with Michael Cody and Margaret McLaughlin)
- "The Rhetoric of Health Communication." Paper presented at the Texas Speech Communication Association, San Antonio, 1980.
- "The Pediatrician-Patient-Parent Interaction: An Examination of Triadic Health Communication." Paper presented at the International Communication Association convention, Acapulco, 1980.
- "Triadic Health Communication: An Empirical Analysis." Paper presented at the Central States Speech Association, Chicago, 1980.
- "The Reciprocal Use of Power Imagery in Dyadic Conversation." Paper presented at the Speech Communication Association convention, San Antonio, 1979. (Co-authored with Margaret McLaughlin and Michael Cody)
- "The Nixon-Dean Relationship: A Case Study of Rhetorical Distance." Paper presented at the Texas Speech Communication Association convention, Corpus Christi, 1979. (Co-authored with David Langford)

Panel Critic/Respondent

- "Top Three Papers in Applied Communication Research." National Communication Association, New Orleans, 2002.
- "Explaining Illness." National Communication Association, Chicago, 1999.
- "Medical Communication Education Training for Providers and Patients." National Communication Association, Chicago, 1997.
- "Competitive Papers in Applied Communication: Communication in Corporate and Legal Settings." National Communication Association, Chicago, 1997.
- "(Re)thinking Theory in Interpersonal communication: (Re)Conceptualizations of Interpersonal Functions and Processes." National Communication Association, San Diego, 1996.

- “Point of View: The Influence of Perspective on Communication.” Speech Communication Association, San Antonio, 1995.
- “Organizational Culture, Values, and Communication.” Academy of Business Administration, Las Vegas, 1994.
- “Showcase Panel on Nonverbal Communication.” Speech Communication Association, Chicago, 1992.
- "Provider/Consumer Relational Interaction." International Communication Association, Chicago, 1991.
- "Interpersonal Issues in Health Communication." International Communication Association, Dublin, Ireland, 1990.
- "Competitive Papers/Research in Progress in Speech Education." Southern States Communication Association, Birmingham, 1990.
- "Interactive Processes in Medical Contexts." Speech Communication Association convention, Boston, 1987.
- "Top 4 Competitive Papers--Interpersonal Communication" Western Speech Communication Association convention, Salt Lake City, 1987.
- "Competitive Papers on the Influence of Symbols, Metaphors, and Message Patterns on Health Communication." Speech Communication Association, Chicago, 1986.

Program Chairperson

- “Reaching Out/Reaching In: Managing Boundaries in Cancer Communication Research.” National Communication Association convention, Miami, 2003.
- “Top Three Papers in Applied Communication Research.” National Communication Association, Atlanta, 2001.
- “Lessons Learned by Engaged Scholars: The 1999 Distinguished Applied Communication Scholarship Winners. National Communication Association, Seattle, 2000.
- “Competitive Papers in Applied Communication: Communication in Corporate and Legal Settings.” National Communication Association, Chicago, 1997.
- “Living with Cancer: Social Support and Identity.” Speech Communication Association, San Antonio, 1995.

- “Nonverbal Involvement and Information Manipulation and Compliance.” Speech Communication Association, San Antonio, 1995.
- “Issues In Interpersonal and Organizational Communication.” Academy of Business Administration, Reno, Nevada, 1995.
- “Effectively Communicating in Organizations.” Academy of Business Administration, Las Vegas, 1994.
- “Approaches to Studying Relational Communication.” Speech Communication Association, Atlanta, 1991.
- "Physician-Patient Communication." Speech Communication Association, Chicago, 1990.
- "Interpersonal Issues in Health Communication." International Communication Association, Dublin, Ireland, 1990.
- "Competitive Papers on Relationships and Communication Strategies in Health Care Settings." Speech Communication Association convention, New Orleans, 1988.
- "Top Three Papers: Interpersonal Communication." Western Speech Communication Association convention, San Diego, 1988.
- "Gender Issues in Communication Relationships." Southern Speech Communication Association, Winston-Salem, 1985.
- "Rhetorical and Communication Theory: A Potpourri." Texas Speech Communication Association, Austin, 1984.
- "Applications of Interpersonal Skills to the Organizational Setting." Texas Speech Communication Association, Dallas, 1983.
- "The Rhetoric of Health Communication." Texas Speech Communication Association, San Antonio, 1980.

Dissertations and Theses Directed

- Becker, J. (2005). Conflict as a relational turning point. Doctoral Dissertation, University of Oklahoma.
- Thompson, S. (2005). Advice Giving and the Management of Uncertainty for Cancer Survivors Doctoral Dissertation, University of Oklahoma.
- Buchanan, M. (2002). Strategic communication during relationship dissolution : Disengagement resistance strategies. Doctoral Dissertation, University of Oklahoma.

- Mazur, M. (2001). An Examination of Parental Knowledge about Adolescent Media Consumption and Parental Mediation. Doctoral Dissertation, University of Oklahoma.
- Villagran, M. (2001). Sick and Tired: The Effects of Framing and Self-Efficacy on Perceptions of Health Organizations. Doctoral Dissertation, University of Oklahoma.
- Burns, R. (2001). Male Internet Pornography Consumers and Their Attitudes Toward Men and Women. Doctoral Dissertation, University of Oklahoma.
- Perez, M. (2000). The effects of organizational structure and leadership style on communication within a United States federal bureaucracy. Doctoral Dissertation, University of Oklahoma.
- Lerner, P. (2000). Critical thinking: Implications for argumentativeness, verbal aggressiveness, and organizational leadership. Doctoral Dissertation, University of Oklahoma.
- Scholl, J. (2000). Empirical investigations toward defining interpersonal deception. Doctoral Dissertation, University of Oklahoma.
- Boam, L. (1999). Argumentativeness, verbal aggressiveness, communication apprehension, and their relationship to acceptance and support of decisions in small groups. Doctoral Dissertation, University of Oklahoma.
- Wallace, J. D. (1999). An examination of computer-mediated communication's scholarly communication. Doctoral Dissertation, University of Oklahoma.
- Ledlow, G. R. (1999). Healthcare demand management system communication among the primary care provider, the beneficiary, and the nurse call center. Doctoral Dissertation, University of Oklahoma.
- Halone, K. (1998). Deceptive communication in the workplace. Doctoral Dissertation, University of Oklahoma.
- Clarke, R. (1998). The effect of social marketing and zero-tolerance laws on high-risk behaviors. Doctoral Dissertation, University of Oklahoma.
- Moore, S. (1997). The effect of health delivery systems on provider-patient communication. Doctoral Dissertation, University of Oklahoma.
- Allman, J. (1995). Bearing the burden or baring the soul: Physician self disclosure and boundary management regarding medical mistakes. Doctoral Dissertation, University of Oklahoma. (Co-directed with Jon Nussbaum)

- Bastian, K. (1995). An investigation of communication audits in cross-comparison school districts. Doctoral Dissertation, Texas Tech University. (Co-directed with Fred Hartmeister)
- Cornwell, C. (1994). Situational determinants of argumentativeness. Master Thesis, Texas Tech University.
- Clowers, M. (1993). Physician schema of patient communication behavior. Master Thesis, Texas Tech University.
- Gibson, L. (1991). A communication assessment of the Texas Tech Medical Library System. Master Thesis, Texas Tech University.
- Allman, J. (1991). Communication and aging: A study of the effects of cohort-centrism and perceived decoding ability on communication competence and communication satisfaction. Master Thesis, Texas Tech University.
- Garner, C. (1989). A review of the national beef communication campaign. Master Thesis, New Mexico State University.
- Ortiz, S. (1989). The role of library research in the graduate education of communication specialists. Master Thesis, New Mexico State University.
- Gonsalves, C. (1988). The effects of retirement preparation programs. Master Thesis, New Mexico State University.
- Sackett, J. (1988). Dyadic adjustment, conflict management, and relational typing in marital couples. Master Thesis, New Mexico State University.
- Scott, J. (1988). Measuring the emotionality of advertisements. Master Thesis, New Mexico State University.
- Patterson, B. (1988). An exploratory study of relational reconciliation strategies in interpersonal relationships. Master Thesis, New Mexico State University.
- Hardman, A.M. (1987). Audience responses to local nightly newscasts. Master Thesis, New Mexico State University.
- Ham, J.B. (1986). The relationship of speaker awareness of nervous behavior, anxiety and sending ability in a communication event. Master Thesis, New Mexico State University.
- Lamberty, J.K. (1986). Video simulation as a method of stress identification. Master Thesis, New Mexico State University.

Administration

2002-present	Director, Advanced Programs, Department of Communication, University of Oklahoma.
1994-2002	Administrator and Principle Investigator, AFIS Joint Course in Communication, U. S. Department of Defense/University of Oklahoma.
1994-2000	Chair, Department of Communication, University of Oklahoma.
1994-1999	Director, Advanced Programs, Department of Communication, University of Oklahoma.
1995-96	Director, Public Speaking Courses, Department of Communication, University of Oklahoma.
1989-1994	Chairperson, Department of Communication Studies, Texas Tech University
1987-89	Coordinator of Graduate Studies, Department of Communication Studies, New Mexico State University
1987-89	Board of Directors, American Society for Training and Development-- El Paso Chapter
1986-89	Director, Communication Resources Center--New Mexico State University
1985-88	Co-director, Basic Course--New Mexico State University
1982-83	Director, Business & Professional Communication Courses--Texas Christian University
1981-82	Director, Communication Apprehension Treatment & Research Program-- University of Oklahoma
1978-79	Asst. Director of Forensics--Texas Tech University

External Reviewer, Tenure/Promotion

Dr. James Honeycutt, Distinguished Research Master, Louisiana State University, 2006.

Dr. Lynn Harter, Promotion to Professor, Ohio University, 2005.

Dr. Dale Brashers, Promotion to Professor, Purdue University, 2005.

Dr. Athena du Pre', Promotion to Professor, University of West Florida, 2005.

Dr. Robbin Claire, Promotion to Professor, Fairfield University, 2003.

Dr. Mathew Seeger, Promotion to Professor, Wayne State University, 2002.

Dr. Jenifer Kopfman, Tenure/Promotion to Associate Professor, Cleveland State University, 2002.

Dr. Dawn Braithwaite, Promotion to Professor, University of Nebraska, Lincoln, 2000.

Dr. James Honeycutt, Promotion to Professor, Louisiana State University, 2000.

Dr. Joann Keyton, Promotion to Professor, University of Memphis, 1999.

Dr. Mary Helen Brown, Promotion to Professor, Auburn University, 1999.

Dr. Patricia Amason, Tenure and Promotion to Associate Professor, University of Arkansas, 1999.

Dr. Kelly McNeilis, Tenure and Promotion to Associate Professor, Southwest Missouri State University, 1999.

Dr. Pamela Kalbfleisch, Promotion to Professor, University of Wyoming, 1998.

Dr. Leigh Ford, Tenure and Promotion to Associate Professor, New Mexico State University, 1998.

Dr. Ann Frymier, Tenure and Promotion to Associate Professor, Miami University, 1998.

Dr. Jerry Hale, Promotion to Professor, University of Georgia, 1998.

Dr. Steven Booth-Butterfield, Promotion to Professor, West Virginia University, 1997.

Dr. Robert Barraclough, Tenure and Promotion to Associate Professor, West Virginia University, 1996.

Dr. Judith Kolb, Tenure and Promotion to Associate Professor, Pennsylvania State University, 1996.

Dr. Melanie Booth-Butterfield, Promotion to Professor, West Virginia University, 1996.

Dr. Karin McCallum, Promotion to Professor, University of Texas, Arlington, 1995.

Dr. Sandra Pertronio, Promotion to Professor, Arizona State University, 1994.

Dr. Teresa Thompson, Promotion to Professor, University of Dayton, 1992.

Dr. Sandra Ragan, Promotion to Professor, University of Oklahoma, 1992.

Dr. Robert Barraclaugh, Tenure and Promotion to Associate Professor, University of New Mexico, 1992.

Dr. Brian Patterson, Tenure and Promotion to Associate Professor, West Virginia University, 1991.

Dr. Hartmut Mokros, Tenure and Promotion to Associate Professor, 1991, Rutgers University, 1991.

Dr. J. K. Alberts, Tenure and Promotion to Associate Professor, Arizona State University, 1991.

Dr. Steven Booth-Butterfield, Tenure and Promotion to Associate Professor, West Virginia University, 1990.

Dr. Joann Keyton, Tenure and Promotion to Associate Professor, Memphis State University, 1990.

Dr. Gerald Hale, Tenure and Promotion to Associate Professor, University of Georgia, 1990.

Professional Consultations

Sisters of Mercy Hospital System, 2005

Chickasaw Nation, 2005

American Heart Association, 2004

Schusterman Foundation, 2003

Aventis Pharmaceuticals, 2002

Digiton Corporation, 2001

University of New Mexico, 2001

State University of New York, Plattsburg, 2001

MCI (Tulsa), 2000

National Cancer Institute, 2000

Agency for Health Care Research and Quality (National Institutes of Health), 2000

Central Michigan University, 2000

Texas Christian University, 1999

Alliance Press, 1998

Junior League (Lubbock, Texas), 1992

Texas Council of County Judges, 1992

First National Bank, Las Cruces, NM, 1988

New Mexico State University Library System, 1988

KVIA-TV (El Paso), 1987

Las Cruces TV Cable, 1987

Vista Host (Houston), 1986
McFadden Ventures (Houston), 1985
Creative Communications Group (Dallas), 1985

Professional Activities

Member: National Communication Association

 International Communication Association

 Central States Communication Association

 Eastern Communication Association

 Southern States Communication Association

 Western States Communication Association

 Association for Educators in Journalism and Mass Communication

 Academy of Management

 Broadcast Educators Association

Chair, Vice-Chair, Chair-elect, Applied Communication Division, National Communication Association, 2000-present.

Member, Legislative Council, National Communication Association, 2000-present.

Member, Research Committee, Central States Communication Association, 2000-2002.

Chair, Distinguished Research Award Committee, Applied Communication Division, National Communication Association, 2000.

Member, Legislative Council, Western States Communication Association, 1997-98.

Member, Finance Committee, Southern States Communication Association, 1991-93.

President, American Society for Training and Development. El Paso Chapter, 1988.

Member, Finance Committee, Southern States Communication Association, 1989-1992
(Chair in 1992).

Member, Finance Committee, Western States Communication Association, 1988-1991

(Chair in 1991).

Member, Nominating Committee, Interpersonal Communication Division, Speech Communication Association, 1990-91.

Chair, Interpersonal Communication Division, Western Speech Communication Association, 1987-88.

Chairperson, Research Committee, Commission on Health Communication, Speech Communication Association, 1986-88.

Vice-Chair, Interpersonal Communication Division, Western Speech Communication Association, 1986-87.

Honors and Awards

President, National Communication Association, 2006.

Congressional Testimony, U. S. House Committee on Science (Research Subcommittee). 2005.

Keynote Speaker, Puerto Rican Communication Association, 2004.

Elected, 2nd Vice President, National Communication Association, 2003.

Keynote Speaker, Communication Honors Week, Texas State University, 2003.

Top Three Paper Award, Family Communication Division, National Communication Association convention, New Orleans, 2002.

Distinguished Scholar, Department of Communication, University of Alaska, Fairbanks, 1999.

Top Three Paper Award, Health Communication Division, Eastern Communication Association convention, New York, 1996.

Top Three Paper Award, Communication and Aging Commission, Speech Communication Association convention, Atlanta, 1991.

Top Three Paper Award, Applied Communication Section, Speech Communication Association convention, Chicago, 1990.

Top Three Paper Award, Interpersonal Communication Division, Western Speech Communication Association convention, Tucson, 1986.

Top Three Paper Award, Interpersonal Communication Division, Interpersonal Communication Association convention, Honolulu, 1985.

Outstanding Faculty Member, Department of Speech Communication, Texas Christian University, 1984-85.

Outstanding Graduate Student, Department of Communication, University of Oklahoma, 1981-82.

Workshops

"Strategic Planning for Department Chairs." College of Arts and Sciences, University of Oklahoma, 2000.

"Nonverbal Communication." Oklahoma Roundtable of Authors. Oklahoma City, 1997.

"Communication Techniques for the Courtroom." Texas Association of County Judges. Lubbock, Texas, 1993.

"Advocacy Training for Improved Leadership Performance." Junior League of Lubbock, Lubbock, Texas, 1991.

"Strategic Communication and Leadership Performance." Leadership Conference, Texas Tech University, 1990.

"Management Development." University Library, New Mexico State University, 1987.

"Leadership Conference." American Society for Training and Development--Region 7, Ft. Worth, 1987.

"Professor's Conference." Annual meeting of the American Society for Training and Development, May, 1986.

"A Three-Dimensional Model of Patient Compliance with Physician Communication." Southern Speech Communication Association convention, Winston-Salem, 1985.

"Advanced Public Communication Training." Vista-Host, Inc., Houston, 1985.

"Speech Counselors Executive Workshop." Pearle Vision, Inc., Dallas, 1984.

"Communication Training for Account Executives." Creative Communications Group, Inc., Dallas, 1984.

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